



Announcement 16-43

Date: November 21, 2016

Topic: Hours of Operation for Thanksgiving Holiday 2016

Please note the hours of operation for Best Effort, Bulk, AOT and DT Commitment Options:

Wednesday, November 23rd, 2016

Hours	
Bulk & DT	Regular Hours
AOT	Close at 3:00 p.m. PT
Best Efforts**	Close at 6:00 p.m. PT

Thanksgiving Day: Thursday, November 24th, 2016

Hours	
Bulk & DT	Closed
Best Efforts & AOT	Closed

Friday, November 25th, 2016

Hours	
Bulk & DT	Close at 11:00 a.m. PT
AOT	Close at 3:00 p.m. PT
Best Efforts**	Close at 6:00 p.m. PT

***Best Efforts phone support will close at 3:00 p.m. PT. E-mail support available until 6:00 p.m. PT.*

Except as noted above, PennyMac hours of operation will be business as usual.

Please contact your Sales Representative with any questions.