

## Announcement 18-51

**Date:** November 13, 2018

**Topic:** Hours of Operation for Thanksgiving Holiday 2018

Please note the hours of operation for Best Effort, Bulk, AOT and DT Commitment Options:

Thanksgiving Day: Thursday, November 22<sup>nd</sup>, 2018

Hours	
Bulk & DT	Closed
Best Efforts & AOT	Closed

Friday, November 23<sup>rd</sup>, 2018

Hours	
Bulk & DT	Close at 11:00 a.m. PT
AOT	Close at 3:00 p.m. PT
Best Efforts**	Close at 8:00 p.m. PT

*\*\*Best Efforts phone support will close at 3:00 p.m. PT. Portal available until 8:00 p.m. PT.*

Except as noted above, PennyMac hours of operation will be business as usual.

Please contact your Sales Representative with any questions.